

Returnaddress

KSB Norge AS
Haugenveien 29
1423 Ski

Return

Complaint

Any direct return to another address should always be agreed upon with salesperson in advance.

Return- and complaints form

Each return or complaint must first be agreed upon by e-mail or telephone. You will then receive a return- or complaint number from KSB Norge AS. No returned products will be accepted at our warehouse without completed return and complaint form. Preferably, a copy of KSB's order confirmation, invoice or packing slip should also accompany the product.

KSB will only accept returned products that are unused, in mint condition, and no more than one (1) year old. See KSB's rules for return and complaints for more information.

KSB Norge's
Return- / Complaint number * :

KSB Norge's Order number *:

Returned product lines*:

Responsible salesperson KSB*:

If complaint, describe the issue:

Customer information (sender):

Customer*:

Contact person*:

Phone number*:

E-mail*:

Place and date*:

** Obligatory fields*